Unlimited eSIM User Guide

worldmobile

Before Every Trip:
Turn on your **eSIM**; you'll receive an SMS.
Click the link to check your Balance & Top-up.
iPhone: Settings > Cellular > **eSIM** (located below 'Primary').
Samsung: Settings > Connections > SIM manager > **eSIM**

Upon Landing Abroad:
1. Turn on your **eSIM** and turn off your Home SIM.
2. Activate Data roaming (WhatsApp will work normally).
iPhone: Settings > Cellular (or Mobile Data) > **eSIM**
Samsung: Settings > Connections > Mobile networks

Calling Worldwide:
1. Get +44 Number: Dial any number to receive it via SMS.
2. Dialing Out: Call directly from your contacts or dial:
    + country code - area (without 0) - phone number.
3. Receive SMS: On your +44 number.

Troubleshooting:

1. General Issues: Restart your phone, activate **eSIM**, disable Home SIM.

2. Locked Phone: If prompted for an unlock code, contact your carrier to obtain it or use an unlocked phone as a Wi-Fi hotspot.

3. Calling Issues: Dial: *126* country code - area (without 0) - phone no.#

4. Network Issues: Manually select another network until connected.
iPhone: Settings > Cellular > **eSIM** > Network Selection > Turn off Auto.
Samsung: Settings > Connections > Mobile networks > Network operators > **eSIM** > Turn off Auto.

5. Internet Issues: Enable Data Roaming, and follow point 4. Set-up APN:
iPhone: Settings > Cellular > **eSIM** > Cellular Data N. > APN: mobiledata
Samsung: Settings > Connections > Mobile net. > Access Point Names > **eSIM** > Add (+) > Name: worldmobile, APN: mobiledata > Save & Select.

For more information visit: www.worldmobile.com/support